#### ■ Contact

Niedersächsisches Landesamt für Verbraucherschutz und Lebensmittelsicherheit

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## ■ Visit us on the Internet at www.laves.niedersachsen.de







Certificated in the scope of consumer health protection: Advisory services, approvals, surveillance, analyses, special tasks.

Niedersächsisches Landesamt für Verbraucherschutz und Lebensmittelsicherheit

Oldenburg, Germany, March 2009

ideenquelle | Agentur für Kommunikation e.K., Hamburg, Germany

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#### Where do I find the LAVES Institutes?

Oldenburg – Food Institute and Veterinary Institute Braunschweig – Food Institute

Celle – Institute for Apiculture

Cuxhaven – Institute for Fish and Fishery Products

*Hannover* – Veterinary Institute

Lüneburg – Institute for Testing Consumer Products

Stade – Feed Institute

#### You can find specialized departments in:

Oldenburg – Food Control, Food Inspection Service, Supervision of Animal Drugs, Food Safety Control Service, Control of Animal Diseases/Abolishment of Animal By-Products, Veterinarian Task Force, Animal Welfare Service, Feed Inspection Service, Market Control and Technical Experts

Hannover – Department for Inland Fisheries

Lüneburg – Ecological Agriculture

## In addition, LAVES is a company training centre and educational training center for:

Chemical-technical assistants Biological-technical assistants Specialists in animal health Fish-farmers Meat inspectors Animal feed inspectors Poultry inspectors Food chemists Food inspectors Trainees for veterinary medicine Trainees for apiculture

The Administrative Department for Press and Public Relations makes professional information understandable for consumers and the media to provide even more transparency.

Since 2006 the administrative department for quality management has attended and controlled the measures of quality management based on the »Uniform Quality Management in Official Organizations for Consumer Protection in Lower Saxony – EQUINO«.

In 2007 LAVES has been certificated according to DIN EN ISO 9001:2000 by the official authority TÜV Nord.

LAVES carries out new regulatory measures in controlling, cost accounting and productivity checks.

## Addresses of the Institutes and specialized departments

#### Institutes

Food Institute Braunschweig
Dresdenstraße 2 und 6
D-38124 Braunschweig
Phone +49 531 68 04-100
Fax +49 531 68 04-101

Food Institute Oldenburg
Martin-Niemöller-Straße 2
D-26133 Oldenburg
Phone +49 441 99 85-0
Fax +49 441 99 85-121

Institute for Fish and Fishery Products Cuxhaven Schleusenstraße 1 D-27472 Cuxhaven Phone +49 47 21 69 89-0 Fax +49 47 21 69 89-16

Veterinary Institute Hannover
Eintrachtweg 17
D-30173 Hannover
Phone +49 511 288 97-0
Fax +49 511 288 97-298

*Veterinary Institute Oldenburg* Philosophenweg 38

D-26121 Oldenburg Phone +49 441 97 13-0 Fax +49 441 97 13-814

Feed Institute Stade Heckenweg 6 D-21680 Stade

Phone +49 41 41 93 36 Fax +49 41 41 93 37 77

Institute for Testing Consumer Products Lüneburg Am Alten Eisenwerk 2A

D-21339 Lüneburg Phone +49 41 31 15-10 00 Fax +49 41 31 15-10 03

Institute for Apiculture Celle
Herzogin-Eleonore-Allee 5
D-29221 Celle
Phone +49 51 41 905 03-40
Fax +49 51 41 905 03-44

#### **Specialized departments**

- Technical Experts
- Food Inspection Service
- Food Control
- Supervision of Animal Drugs
- Food Safety Control Service
- Control of Animal Diseases/ Abolishment of Animal By-Products
- Veterinarian Task Force
- Animal Welfare Service
- Feed Inspection Service
- Market Control

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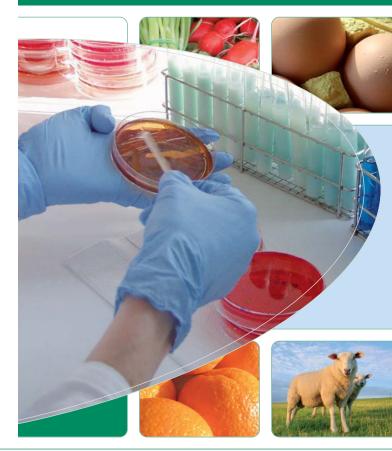
 Department for Inland Fisheries
 Am Waterlooplatz 11
 D-30169 Hannover

Phone +49 511 106-0 Fax +49 511 106-26 28

• Ecological Agriculture Am Alten Eisenwerk 2A D-21339 Lüneburg Phone +49 41 31 15-10 00 Fax +49 41 31 15-10 03



# More Safety for the Consumer















## LAVES -**More Safety for the Consumer**

What can I still eat? Surely everyone has already asked himself this question. News reports about BSE, Avian Influenza or Nitrofen have made consumers insecure. That is why Lower Saxony has taken action.

In the Lower Saxony State Office for Consumer Protection and Food Safety - LAVES -, all tasks of the consumers health protection are focused on minimizing risks and to continually encourage consumer confidence.

Eight official institutes belong to the LAVES organization throughout Lower Saxony. The head office is located in Oldenburg.

#### What is the aim of LAVES?

LAVES was founded with the objective to determine health risks for consumers at onset, as well as to efficiently and promptly fight them. Reliable controls, safe analysis methods and independent and objective sources of information all belong to the most important instruments of LAVES.

## • the control of feed companies

veterinary drug surveillance

What are the LAVES Tasks?

cosmetics)

• the approval of feed and food companies (e.g. carcass disposal establishments, slaughter houses, dairies)

In LAVES more than 800 employees are engaged in consumer protection. The tasks of LAVES are diverse. They include:

• the execution of all official testing of food, feed, animals

and daily consumption goods (such as flatware, toys and

- the consultation and support of local governmental authorities in food surveillance, animal health and animal welfare
- market control and ecological agriculture
- enquiries according to the Consumer information act

Furthermore LAVES is Lower Saxony's contact point for the EU-Rapid Alert System for Food and Feed (RASFF).

The concepts of consumer protection in Lower Saxony are provided by the Ministry for Nutrition, Agriculture, Consumer Protection and Rural Development. The coordination of these concepts is a task of LAVES. Then the coordinated concepts are transferred by the local governmental authorities to the local districts

### **Consumer protection based** on expertise in

- analytical testing
- control
- consulting and information

#### Who is integrated in LAVES?

On 1 July 2001, the former authorities of the State for Food and Veterinary Diagnosis were merged to establish the new LAVES. In 2003, the newly founded Feed Institute was affiliated and in 2004 the Institute for Apicultural Research also joined the group.

The departments of LAVES give their support to the responsible local authorities in relation to food control, the combat of animal diseases and the removal of animal by-products. As well as answering all questions pertaining to animal welfare and Inland Fisheries.

They control veterinary home dispensaries, animal feed economy, ecological agriculture, as well as adherence to quality specifications and grade of goods of agrarian products.

By the interactive connection of all expertise, more safety and transparency in the food chain »from stable to table « can be achieved.







